



Concierge with Gusto

Certified HR Pros and
expert resources so you
don't have to go it alone.



Learn more at gusto.com/concierge



Protect your business

Law alerts and HR guides help you
avoid fines and stay compliant.



Get more done

Get quick answers and resources from
a dedicated team that knows you and
your business.



Rely on experts

Just hop on the phone or send an
email to get personal advice from
certified HR pros.

Protect your business

Setting up your HR the right way can help you avoid fines and lawsuits down the line. Our Concierge plan gives you the tools and expert guidance to help you be proactive about being compliant.

\$2,000 The starting ACA penalty per employee

\$75,000 The maximum fee for a first violation of the Americans with Disabilities Act

\$160,000 The average cost of an employment lawsuit

These numbers come from the [IRS](#), the [ADA](#), and the [Hiscox Guide](#) to Employee Lawsuits.

“As a fast-growing startup, having access to an HR professional through Gusto is very valuable to us in the instances when we need it. HR is kind of like an insurance policy — it may not seem that important initially, but what if the roof caves in?”

Kari Douglas,
Kettle and Fire

| Tools to give you peace of mind | | |
|---|---|--|
| HR fitness test Check your company’s risk level | Proactive law alerts Get state-specific notifications | Employee handbook Template builder with best practices |
| Harrasment prevention Live, interactive training programs | Employee relations Get expert one-on-one advising | Diversity and discrimination Training and best-practice guides |

Get personal advice from experts

Answers to your HR questions can vary greatly based on the location, industry, and size of your business. Even if employing a full-time HR expert isn't an option, it's essential you get the information you need based on your unique situation.

With Gusto's Concierge plan, our HR Pros are here to answer all your tricky questions with specific guidance tailored to your exact situation.

Want to talk to an HR pro? Just hop on the phone or send an email.

10+ years Of HR experience each, on average

98% Of customers recommend their service

SHRM & HRCI Certifications

Here are a few things they can help with:

- ✓ Creating an employee handbook
- ✓ Staying compliant with a multi-state team
- ✓ Expanding into a new location
- ✓ Advising on employee benefits
- ✓ Reviewing existing policies and forms
- ✓ Mitigating employee relations

"Gusto's Concierge plan is convenient and we love getting the law alerts to keep us up-to-date."

Yvonne Cuevas
A-1 Hesperia Recycling Co, Inc.

Access a library of expert resources

You're a small team, working hard to accomplish a lot. It's a constant requirement to do more with less. Why not get a head start with hundreds of templates, guides, checklists, and trainings built by experts? The HR Resource Library has everything you need to stay compliant, look professional, and save time.



| On-demand templates and training | | |
|----------------------------------|------------------|----------------------------|
| Performance evaluations | Offer letters | Labor law policy templates |
| Hiring best practices | Job descriptions | Employee benefits training |
| Employee handbook builder | Onboarding forms | Termination requests |

A dedicated team that knows your business

In addition to HR pros, Concierge customers have their own dedicated Gusto support team for day-to-day questions. Think of us as an extension of your own team — just a call or email away.

Meet your newest team members

You can call or email us, and we'll start right where we left off.



Do more with the team you have

\$4,250 / mo*

The salary you'll pay to employ a new dedicated HR generalist

VS.

\$389 / mo

Unlimited access to certified HR pros and resources for a 20 person company with Gusto

* Based on research from [Payscale.com](https://www.payscale.com)



HR is hard.
Let's tackle it together.

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